

**Invitation for Expression of Interest (“EOI”)
for Provision of the Licensed Vehicular Ferry Services**

The Transport Department (“TD”) of the Government (“**Government**”) of the Hong Kong Special Administrative Region of the People’s Republic of China (“**Hong Kong**”) invites submissions from interested parties (“**Proponent**”) to indicate their interest in providing the licensed vehicular ferry services (“**Ferry Services**”) in respect of the following three (3) vehicular ferry routes (the “**Ferry Routes**” and “**Ferry Route**” shall be construed accordingly), namely,

- (i) “North Point – Kwun Tong” dangerous goods vehicular ferry service (regular service);
- (ii) “North Point / Kwun Tong – Mui Wo / Kau Shat Wan” dangerous goods vehicular ferry service¹ (service to be operated subject to demand²); and
- (iii) “North Point / Kwun Tong – Mui Wo” vehicular ferry service³ (emergency service as may be directed by the Government⁴) under ferry service licences (the “**Licences**” collectively and each a “**Licence**”) to be issued by the Government in accordance with the Ferry Services Ordinance (Chapter 104 of the Laws of Hong Kong) (the “**Ordinance**”).

¹ Three (3) ferry routes may be operated under the head of “North Point / Kwun Tong – Mui Wo / Kau Shat Wan”, namely (a) “Kwun Tong – Mui Wo”; (b) “North Point – Mui Wo”; and (c) “Kwun Tong – Kau Shat Wan”.

² The definition and scope of “service subject to demand” shall be subject to the agreement between the Government and the Proponent.

³ Two (2) Ferry Routes will be operated as may be directed by the Government under the head of “North Point / Kwun Tong – Mui Wo”, namely (a) “Kwun Tong – Mui Wo”; and (b) “North Point – Mui Wo”.

⁴ The definition and scope of “emergency service” shall be subject to the agreement between the Government and the Proponent.

As part of the Ferry Services, apart from operating the Ferry Routes, the Proponent shall also take up the operations of the corresponding vehicular ferry piers, including the gate control system, i.e. the system controlling the access gates of vehicles and pedestrians, installed at the Kwun Tong Vehicular Ferry Pier, accordingly.

2. The Ferry Services are expected to commence from 28 January 2029 or where circumstances so require, such another date as may be determined by the Government in consultation with the prospective operator of the Ferry Services.

Purpose of invitation for EOI proposals

3. This EOI exercise invites Proponents who are interested in providing the Ferry Services as mentioned above to submit the EOI proposals on an “**overall**” basis. This EOI exercise is not, and shall not constitute, an invitation for application for Licences or a tender exercise, nor part of any of them. Neither this EOI exercise nor any submission received by the Government in response to this EOI exercise shall constitute an offer or form the basis of any contract or agreement in respect of the Ferry Services. The Government has, under the Ordinance, the unfettered discretion in granting the Licence.

Submission of EOI proposals

4. Each Proponent shall submit a proposal comprising the followings:

- (a) an indication of the Proponent’s interest in providing the Ferry Services in respect of all of the three (3) Ferry Routes, in the format as set out in **Annex 1**. For the avoidance of doubt, proposal where the Proponent indicates its interest only in operating part, but not all, of the Ferry Services shall be disregarded;
- (b) particulars including, among others, competence of the Proponent in providing the Ferry Services in the format as set out in **Annex 2**;

- (c) the details of the proposed operation arrangement including, among others, fares against the basic ferry service plan with headway, a fleet of vessels, and a customer service plan in the format as set out in Annex 3, which satisfies the minimum requirement as specified in Annex 4; and
- (d) any other relevant information and suggestions, as it deems appropriate or necessary.

5. The specified forms (Annexes 1, 2 and 3), information on the minimum service requirements (Annex 4) and information on the operational arrangements of the Ferry Services (Annexes 5(i) and 5(ii)) and location plans of the piers / landing points of the Ferry Services (Annex 6) are available for collection from 11 November 2025 to 11 February 2026 during office hours (9.30 a.m. – 6.00 p.m., Monday to Friday (except public holidays)) at the following address:

Ferry and Paratransit Division,
Transport Department,
14/F, South Tower,
West Kowloon Government Offices,
11 Hoi Ting Road,
Yau Ma Tei, Kowloon

6. All EOI submissions shall be placed in a sealed envelope clearly marked with “EOI for Provision of the Licensed Vehicular Ferry Services (i) “North Point – Kwun Tong” dangerous goods vehicular ferry service (regular service); (ii) “North Point / Kwun Tong – Mui Wo / Kau Shat Wan” dangerous goods vehicular ferry service (service to be operated subject to demand); and (iii) “North Point / Kwun Tong – Mui Wo” vehicular ferry service (emergency service as may be directed by the Government from time to time during the validity period of the relevant Licence)” and shall reach TD at the aforesaid address on or before 12.00 noon, 11 February 2026. In case a Tropical Cyclone Warning Signal No. 8 or above is hoisted, or Black Rainstorm Warning Signal or “extreme conditions” announced by the Government is/are in force at any time between 9.00 a.m. and 12.00 noon on 11 February 2026, the submission closing time will be extended to 12.00 noon of the following

working day on which no Tropical Cyclone Warning Signal No. 8 or above, Black Rainstorm Warning Signal, or “extreme conditions” announced by the Government is/are in force at any time between 9.00 a.m. and 12.00 noon. **Late submissions will not be accepted.** For the purpose of this paragraph, “working day” means a day excluding any Saturdays, general holidays within the meaning of the General Holidays Ordinance (Chapter 149 of the Laws of Hong Kong), and a day on which a Black Rainstorm Warning Signal or Tropical Cyclone Warning Signal No. 8 or above or “extreme conditions” has been issued between 9.00 a.m. and 12.00 noon.

Government’s rights and disclaimers

7. The submission by a Proponent shall be taken to be an acceptance of the terms of invitation of this EOI exercise.

8. The Government reserves the right to change any of the operational arrangements and any other specifications for the Ferry Services in considering any application of Licence(s) or in any future tender exercise therefor, or to cancel this EOI exercise and not to consider any such application to conduct any such tender exercise or issue any Licence(s).

9. All costs and expenses involved in the preparation and submission of the EOI proposals in response to this invitation shall be borne solely by the Proponent.

10. All information and statistics contained in this invitation and the attached specified forms are provided to facilitate the Proponent’s preparations of their submissions only. The Government does not warrant or represent (whether expressly or impliedly) as to the correctness, accuracy, completeness, reliability, timeliness or fitness for a particular purpose of any such information and statistics. This invitation is not intended to provide the basis of any investment decision. The Government does not accept any liability to any person howsoever caused by the use of or reliance on any such information and statistics. The Proponent should conduct its own independent assessment of the information and statistics contained in this invitation document and seek professional advice if it deems necessary.

Personal data of the Proponent

11. The personal data of the Proponent and of any individual provided as part of the EOI submission (collectively referred to as “**personal data**” in this paragraph 11) will be used by the Government for the purposes of processing the EOI submission, and all other purposes necessary for or directly related to the said purposes including but not limited to the resolution of any dispute arising from the EOI submission.

12. By submission of an EOI proposal, the Proponent acknowledges and consents and has ensured that the individuals who are the subject of personal data have acknowledged and consented that personal data provided in the EOI submission may be disclosed to other Government Bureaux and Departments, the Legislative Council, the District Councils, the Area Committees, non-governmental organizations and applicants under the Code on Access to Information.

13. The Proponent and the individuals who are the subject of personal data have the right of access and correction with respect to personal data as provided for in Sections 18 and 22, and Principle 6 of Schedule 1 to the Personal data (Privacy) Ordinance (Chapter 486 of the Laws of Hong Kong).

14. Requests for access to or correction of personal data collected by means of this EOI exercise shall be addressed to

Data Protection Officer,
Transport Department,
10/F, South Tower, West Kowloon Government Offices
11 Hoi Ting Road
Yau Ma Tei
Kowloon

Telephone no.: (852) 3842 5580 (the Access Clerk)

Intellectual property rights

15. In making a submission, a Proponent grants to the Government, its authorised users, assigns and successors-in-title a royalty-free, non-exclusive, irrevocable, sub-licensable, transferable, world-wide, unrestricted right and licence to use (including the doing of any acts restricted by the copyright set out in sections 22 to 29 of the Copyright Ordinance (Cap. 528)) its expression of interest and proposals submitted and exercise all or any Intellectual Property Rights subsisting in the expression of interest and proposals for all purposes in respect of or in connection with this EOI exercise (including without limitation evaluation of the EOI, record keeping, contract management and the disclosure made pursuant to paragraph 12 etc.) or any application for Licence or future tender exercises. The Proponent shall, if required by the Government, do all things and execute all instruments or documents for the purpose of conferring such rights on the Government. For the purpose of this paragraph, “Intellectual Property Rights” means patents, trade marks, service marks, trade names, design rights, copyright, domain names, database rights, rights in know-how, new inventions, designs, processes, and other intellectual property rights whether now known or created in future (of whatever nature and wherever arising) and in each case whether registered or unregistered and including applications for the grant of any such rights.

16. The Proponent also irrevocably waives and undertakes to procure, at its own costs and expenses, all relevant authors of its expression of interest and proposals to irrevocably waive all the moral rights therein (whether past, present or future). The waiver shall operate in favour of the Government, its assigns, authorised users and successors-in-title and shall take effect from the date of submission of the expression of interest.

Government’s Discretion

17. The Government reserves the right to disqualify a Proponent on the following ground in its sole judgement: the Proponent has engaged, is engaging, or is reasonably believed to have engaged or be engaging in acts or activities that are likely to cause or constitute the occurrence of offences endangering national security or otherwise the disqualification is necessary in the interest of national security, or is necessary to protect the public interest of Hong Kong,

public morals, public order or public safety.

Proponent's Enquiries

18. Any enquiry in relation to this invitation shall be made in writing and return to the Transport Department no later than five (5) days prior to the closing date (i.e. **11 February 2026**) and addressed as follows:

Ms Emily CHUNG Man
Senior Transport Officer / Planning / Ferry 3,
Ferry and Paratransit Division,
Transport Department,
14/F, South Tower,
West Kowloon Government Offices,
11 Hoi Ting Road,
Yau Ma Tei, Kowloon
Telephone no.: (852) 3842 5822
Facsimile no. : (852) 3528 0564

Transport Department
November 2025

EOI Proposal to be Submitted by the Proponent
Indication of Interest

1. I/We*, (name of the Proponent), am/are* interested in providing the Ferry Services in respect of the following Ferry Routes:
 - (a) “North Point – Kwun Tong” dangerous goods vehicular ferry service (regular service);
 - (b) “North Point / Kwun Tong – Mui Wo / Kau Shat Wan” dangerous goods vehicular ferry service (service to be operated subject to demand); and
 - (c) “North Point / Kwun Tong – Mui Wo” vehicular ferry service (emergency service as may be directed by the Government from time to time during the validity period of the relevant Licence).
2. I/we* commit to taking up the operations of the corresponding vehicular ferry piers, including the gate control system, i.e. the system controlling the access gates of vehicles and pedestrians, installed at the Kwun Tong Vehicular Ferry Pier, accordingly.
3. I/we* may commence the Ferry Services on (the date) at the earliest.

Authorized Signature(s) and Company Chop:

Dated _____

* delete as appropriate.

EOI Proposal to be Submitted by the Proponent
Particulars of the Proponent and
Demonstration of Competence in Operating the Ferry Services

(i) Particulars of the Proponent

(a) Name of the Proponent:

(b) Address of register office:

(c) Email address:

(d) Telephone no:

(e) Fax no:

(f) Business Registration Certificate No.
(if applicable):

(g) No. of Certificate of Incorporation (if applicable):

(h) Names of all directors (please state on a separate sheet, if necessary and applicable):

The following person(s) should be contacted for clarification of any matter concerning the Proponent's submission:

<u>Name and Post</u>	<u>Address</u>	<u>Telephone No.</u>		<u>Fax. No.</u>
		<u>During Office Hours</u>	<u>After Office Hours</u>	
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____

(ii) Competence of the Proponent in Ferry Operations and Management

1. Concise history and years of experience in the operation and management of ferry services (e.g. No. of years, servicing city(ies), etc.), including but not limited to the dangerous goods vehicular ferry services

2. List of all ferry services, including but not limited to the dangerous goods vehicular ferry services, operated in the past five (5) years

<u>Period</u>	<u>Routes</u>

3. Management structure, establishment and strength of the Proponent

(Please use separate sheets if necessary)

4. Any other information demonstrating the competence of the Proponent in operating the Ferry Services

(Please use separate sheets if necessary)

EOI Proposal to be Submitted by Proponent
Details of the Proposed Operation Arrangements of the Ferry Services

- (i) “North Point – Kwun Tong” dangerous goods vehicular ferry service (regular service)

A) Proposed Schedule of the Ferry Route

From North Point		From Kwun Tong	
Time	Headway (minutes)	Time	Headway (minutes)

B) Proposed Fare Table for this Ferry Route

Proponent should state fares for different types of dangerous goods vehicles and the respective ticket types. If there are different fares for weekdays and Sundays/Public Holidays (as defined in the General Holidays Ordinance (Chapter 149 of the Laws of Hong Kong)), or for single journey and multiple journeys, the fares shall be stated separately.

Types of Fare (Example only)

Vehicle exceeding eleven (11) metres in length

Fare per vehicle
per single trip
\$ _____

Vehicle not exceeding eleven (11) metres in length and
exceeding five and five tenths (5.5) tonnes in weight

\$ _____

Vehicle not exceeding eleven (11) metre in length and
not exceeding five and five tenths (5.5) tonnes in weight

\$ _____

Others (please specify: _____)

\$ _____

C) Proposed Type(s) of Vessel(s)

1. No. of vessel(s) for each vessel type

Types of Vessels	No. of vessels deployed

2. Details of suggested type(s) of vessel(s)

(Proponent should separately provide the details for **each** suggested vessel, such as the detailed production and deployment schedule of each newly built vessel, etc., and may provide more additional information if deemed necessary.)

1. Vessel type	
2. Material of vessel	
3. Estimated construction cost	
4. Net book value of the vessel (as at October 2025)	
5. Year of construction	
6. Expected usable life of such vessel (please provide the number of years)	
7. Lead time for the construction (if new vessel is proposed)	
8. Carrying capacity	
9. Net tonnage	
10. Full load displacement	
11. Overall length	
12. Breadth	

13.	Air draught when fully loaded	
14.	Air draft at lightship displacement	
15.	Full load draft	
16.	Type and number of engines and total power	
17.	Type and number of propellers	
18.	Maximum service speed (knots)	
19.	Radar equipment (specifications)	
20.	Percentage of passenger seats provided with air-conditioning (A/C) facilities	
21.	Any other items that the Proponent may wish to highlight (may use supplementary sheets to illustrate)	

The Proponent shall take into account the operational need to have spare vessel(s) in its fleet for the provision of the Ferry Services. Different capacity of vessel may be acceptable provided that the proposed total carrying capacity is capable of meeting the passenger's demand.

D) Proposed Customer Service Plan

1. Customer Service Hotline

Customer Service Hotline	Proposed Details
(a) Operating hours;	
(b) Number of telephone lines;	
(c) Manning level of the hotline;	
(d) Length of time to be taken for picking up a waiting call;	

Customer Service Hotline	Proposed Details
(e) Customer service operators' proficiency in language (at least Cantonese, English and Putonghua); and	
(f) Other innovative suggestions (e.g. using information and communications technology, streamlined procedures / methods), if any.	

2. Channels of Receipt of Complaints, Enquiries and Feedbacks

Channels of Receipt of Complaints, Enquiries and Feedbacks	Proposed Details
(a) Channels of receipt of complaints, enquiries and feedbacks from members of the public; and	
(b) Other innovative suggestions (e.g. using information and communications technology, streamlined procedures / methods), if any.	

3. Procedures for Handling Complaints, Enquiries and Feedbacks

Procedures for Handling Complaints, Enquiries and Feedbacks	Proposed Details
(a) Working procedures for investigation of complaints;	

Procedures for Handling Complaints, Enquiries and Feedbacks	Proposed Details
(b) Service pledge of response time;	
(c) Analysis of feedback and follow-up action;	
(d) Record of the complaints / enquiries / feedbacks statistics including the number and type of complaints / enquiries / feedbacks; and	
(e) Other innovative suggestions (e.g. using information and communications technology, streamlined procedures / methods), if any.	

- (ii) **“North Point / Kwun Tong – Mui Wo / Kau Shat Wan” dangerous goods vehicular ferry service (service to be operated subject to demand)**

A) Proposed Fare Table for operating the Ferry Route

Proponent should state fares for different types of vehicles and the respective ticket types. If there are different fares for weekdays and Sundays/Public Holidays (as defined in the General Holidays Ordinance (Chapter 149 of the Laws of Hong Kong)), or for single journey and multiple journey, the fares shall be stated separately.

Types of Fare (Example only)		Fare per vehicle
No. of dangerous goods vehicles to be carried		per round trip
by one (1) vessel		
One (1)		\$ _____
Two (2)		\$ _____
Three (3)		\$ _____
Four (4)		\$ _____
Five (5)		\$ _____
Six (6)		\$ _____
Seven (7)		\$ _____
Eight (8)		\$ _____

B) Proposed Type(s) of Vessel(s)

1. No. of vessel(s) for each vessel type

Types of Vessels	No. of vessels deployed

2. Details of suggested type(s) of vessel(s)

(Proponent should separately provide the details for **each** suggested vessel, such as the detailed production and deployment schedule of each newly built vessel, etc., and may provide more additional information if deem necessary.)

1. Vessel type	
2. Material of vessel	
3. Estimated construction cost	
4. Net book value of the vessel (as at October 2025)	
5. Year of construction	
6. Expected usable life of such vessel (please provide the number of years)	
7. Lead time for the construction (if new vessel is proposed)	
8. Carrying capacity	
9. Net tonnage	
10. Full load displacement	
11. Overall length	
12. Breadth	
13. Air draught when fully loaded	
14. Air draft at lightship displacement	
15. Full load draft	
16. Type and number of engines and total power	
17. Type and No. of propellers	
18. Maximum service speed (knots)	

19. Radar equipment (specifications)	
20. Percentage of passenger seats provided with air-conditioning (A/C) facilities	
21. Any other items that the Proponent may wish to highlight (may use supplementary sheets to illustrate)	

The Proponent shall take into account the operational need to have spare vessel(s) in its fleet for the provision of the Ferry Services. Different capacity of vessel may be acceptable provided that the proposed total carrying capacity is capable of meeting the passenger demand.

C) Proposed Customer Service Plan

1. Customer Service Hotline

Customer Service Hotline	Proposed Details
(a) Operating hours;	
(b) Number of telephone lines;	
(c) Manning level of the hotline;	
(d) Length of time to be taken for picking up a waiting call;	
(e) Customer service operators' proficiency in language (at least Cantonese, English and Putonghua); and	
(f) Other innovative suggestions (e.g. using information and communications technology, streamlined procedures / methods), if any.	

2. Channels of Receipt of Complaints, Enquiries and Feedbacks

Channels of Receipt of Complaints, Enquiries and Feedbacks	Proposed Details
(a) Channels of receipt of complaints, enquiries and feedbacks from members of the public; and	
(b) Other innovative suggestions innovative suggestions (e.g. using information and communications technology, streamlined procedures / methods), if any.	

3. Procedures for Handling Complaints, Enquiries and Feedbacks

Procedures for Handling Complaints, Enquiries and Feedbacks	Proposed Details
(a) Working procedures for investigation of complaints;	
(b) Service pledge of response time;	
(c) Analysis of feedback and follow-up action;	
(d) Record of the complaints / enquiries / feedbacks statistics including the number and type of complaints / enquiries / feedbacks; and	
(e) Other innovative suggestions (e.g. using information and communications technology, streamlined procedures / methods), if any.	

- (iii) “North Point / Kwun Tong – Mui Wo” vehicular ferry service (emergency service as may be directed by the Government from time to time during the validity period of the relevant Licence)

A) Proposed Fare Table for operating the Ferry Route

Proponent should state fares for different types of vehicles and the respective ticket types. If there are different fares for weekdays and Sundays / Public Holidays (as defined in the General Holidays Ordinance (Chapter 149 of the Laws of Hong Kong)), or for single journey and multiple journey, the fares shall be stated separately.

Types of Fare (Example only)

Fare per vehicle
per single trip

Ordinary Vehicles

- | | |
|--------------------------------------|----------|
| (a) Motor cycle | \$ _____ |
| (b) Private car | \$ _____ |
| (c) Light goods vehicle or light bus | \$ _____ |
| (d) Medium goods vehicle | \$ _____ |
| (e) Heavy goods vehicle or bus | \$ _____ |

Dangerous Goods Vehicles

- | | |
|--|----------|
| (a) Vehicle exceeding eleven (11) metres in length | \$ _____ |
| (b) Vehicle not exceeding eleven (11) metres in length
and exceeding five and five tenths (5.5) tonnes in
weight | \$ _____ |
| (c) Vehicle not exceeding eleven (11) metres in length
and not exceeding five and five tenths (5.5) tonnes in
weight | \$ _____ |
| Others (please specify: _____) | \$ _____ |

B) Proposed Type(s) of Vessel(s)**1. No. of vessel(s) for each vessel type**

Types of Vessels	No. of vessels deployed

2. Details of suggested type(s) of vessel(s)

(Proponent shall separately provide the details for **each** suggested vessel, such as the detailed production and deployment schedule of each newly built vessel, etc., and may provide more additional information if deem necessary.)

1. Vessel type	
2. Material of vessel	
3. Estimated construction cost	
4. Net book value of the vessel (as at October 2025)	
5. Year of construction	
6. Expected usable life of such vessel (please provide the number of years)	
7. Lead time for the construction (if new vessel is proposed)	
8. Carrying capacity	
9. Net tonnage	
10. Full load displacement	
11. Overall length	

12. Breadth	
13. Air draught when fully loaded	
14. Air draft at lightship displacement	
15. Full load draft	
16. Type and number of engines and total power	
17. Type and number of propellers	
18. Maximum service speed (knots)	
19. Radar equipment (specifications)	
20. Percentage of passenger seats provided with air-conditioning (A/C) facilities	
21. Any other items that the Proponent may wish to highlight (may use supplementary sheets to illustrate)	

The Proponent shall take into account the operational need to have spare vessel(s) in its fleet for the provision of the Ferry Services. Different capacity of vessel may be acceptable provided that the proposed total carrying capacity is capable of meeting the passenger demand.

C) Proposed Customer Service Plan

1. Customer Service Hotline

Customer Service Hotline	Proposed Details
(a) Operating hours;	
(b) Number of telephone lines;	
(c) Manning level of the hotline;	

(d) Length of time to be taken for picking up a waiting call;	
(e) Customer service operators' proficiency in language (at least Cantonese, English and Putonghua); and	
(f) Other innovative suggestions (e.g. using information and communications technology, streamlined procedures / methods), if any.	

2. Channels of Receipt of Complaints, Enquiries and Feedbacks

Channels of Receipt of Complaints, Enquiries and Feedbacks	Proposed Details
(a) Channels of receipt of complaints, enquiries and feedbacks from members of the public; and	
(b) Other innovative suggestions (e.g. using information and communications technology, streamlined procedures / methods), if any.	

3. Procedures for Handling Complaints, Enquiries and Feedbacks

Procedures for Handling Complaints, Enquiries and Feedbacks	Proposed Details
(a) Working procedures for investigation of complaints;	

(b) Service pledge of response time;	
(c) Analysis of feedback and follow-up action;	
(d) Record of the complaints / enquiries / feedbacks statistics including the number and type of complaints / enquiries / feedbacks; and	
(e) Other innovative suggestions (e.g. using information and communications technology, streamlined procedures / methods), if any.	

Minimum Requirements for the Ferry Services

(a) “North Point – Kwun Tong” dangerous goods vehicular ferry service (regular service)

(I) Operation schedule:

Seven (7) days in a week and at least twenty (20) hours per calendar day.

(II) Minimum headway / no. of trips:

Fourteen (14) round trips with headway no longer than sixty (60) minutes from 7.00 a.m. to 10.00 a.m. in the peak direction (from Kwun Tong to North Point)

(Existing timetable is at Annex 5(ii) for reference)

(III) Journey time:

Not more than fifteen (15) minutes (journey distance: three (3) km)

(IV) Minimum carrying capacity to be provided:

The proposed vessel(s) must have a carrying capacity of at least eight (8) dangerous goods vehicles of eleven (11) metres in length to be carried on board.

Note: The Proponent shall take into account of the operational need to have at least one (1) spare vessel in its fleet for the provision of the Ferry Route.

(V) Customer Services

The Proponent must maintain a customer service hotline, channels of

receipt of complaints, enquiries and feedbacks, and working procedures for handling complaints, enquiries and feedbacks during the validity period of the relevant Licence.

The Proponent is encouraged to provide innovative suggestions (e.g. using information and communications technology, streamlined procedures / methods) to enhance the effectiveness and efficiency of the operation of a customer service hotline, the channels of receipt of complaints, enquiries and feedbacks, and their practicability will be assessed.

(b) “North Point / Kwun Tong – Mui Wo / Kau Shat Wan” dangerous goods vehicular ferry service (service to be operated subject to demand)

(I) Operation schedule:

Service to be operated subject to demand

(II) Journey time:

Kwun Tong – Mui Wo: not more than ninety (90) minutes (journey distance: twenty-five (25) km)

North Point – Mui Wo: not more than seventy-eight (78) minutes (journey distance: twenty-two (22) km)

Kwun Tong – Kau Shat Wan: not more than eighty (80) minutes (journey distance: twenty-two (22) km)

(III) Minimum carrying capacity to be provided:

The proposed vessel(s) must have a carrying capacity of at least eight (8) dangerous goods vehicles of eleven (11) metres in length to be carried on board.

Note: The Proponent shall take into account of the operational need to have at least one (1) spare vessel in their fleet for the provision of the Ferry Route.

(IV) Customer Services

The Proponent must maintain a customer service hotline, channels of receipt of complaints, enquiries and feedbacks, and working procedures for handling complaints, enquiries and feedbacks during the validity period of the relevant Licence.

The Proponent is encouraged to provide innovative suggestions (e.g. using information and communications technology, streamlined procedures / methods) to enhance the effectiveness and efficiency of the operation of a customer service hotline, the channels of receipt of complaints, enquiries and feedbacks, and their practicability will be assessed.

(c) “North Point / Kwun Tong – Mui Wo” vehicular ferry service (emergency service as may be directed by the Government from time to time during the validity period of the relevant Licence)

(I) Operating days and operation period:

- (a) within two (2) hours upon receiving a notification of the Government in case of emergency; or
- (b) be directed by the Government from time to time during the validity period of the relevant Licence.

(II) Journey time:

Kwun Tong – Mui Wo:	not more than ninety (90) minutes (journey distance: twenty-five (25) km)
North Point – Mui Wo:	not more than seventy-eight (78) minutes (journey distance: twenty-two (22) km)

(III) Minimum carrying capacity to be provided:

The proposed vessel(s) must have a carrying capacity of at least eight (8) dangerous goods vehicles of eleven (11) metres in length to be carried on board.

Note: The Proponent shall take into account of the operational need to have at least one (1) spare vessel in their fleet for the provision of the Ferry Route.

(IV) Customer Services

The Proponent must maintain a customer service hotline, channels of receipt of complaints, enquiries and feedbacks, and working procedures for handling complaints, enquiries and feedbacks during the validity period of the relevant Licence.

The Proponent is encouraged to provide innovative suggestions (e.g. using information and communications technology, streamlined procedures / methods) to enhance the effectiveness and efficiency of the operation of a customer service hotline, the channels of receipt of complaints, enquiries and feedbacks, and their practicability will be assessed.

**Monthly Patronage and Average Daily Patronage of
the Ferry Services from 2018-2024**

- (i) **“North Point – Kwun Tong” dangerous goods vehicular ferry service (regular service)**

	2018	2019	2020	2021	2022	2023	2024
Jan	3260	2667	2645	2359	2390	2195	2055
Feb	2776	2254	2200	2155	1833	2093	1851
Mar	3278	2678	2333	2522	1877	2327	2069
Apr	3094	2558	2215	2470	2158	2153	1978
May	3488	2731	2544	2708	2452	2299	2180
Jun	3340	2671	2711	2671	2423	2344	2150
Jul	2930	2807	2731	2777	2443	2310	2156
Aug	2755	2825	2450	2731	2472	2388	2194
Sep	2871	2810	2561	2754	2458	2119	2143
Oct	2991	2861	2592	2545	2453	2215	2178
Nov	2679	2762	2558	2636	2336	2206	2054
Dec	2636	2715	2408	2680	2394	2118	2016
Average Daily	99	89	82	85	76	73	68

- (ii) **“North Point / Kwun Tong – Mui Wo / Kau Shat Wan” dangerous goods vehicular ferry service (service to be operated subject to demand)**

The subject Ferry Route was not operated from 2018 to 2024.

- (iii) **“North Point / Kwun Tong – Mui Wo” vehicular ferry service (emergency service as may be directed by the Government from time to time during the validity period of the relevant Licence)**

The subject Ferry Route was not operated from 2018 to 2024.

**Existing Timetable, Faretable &
Journey Distance of the Ferry Services
(for information of the Proponent only)**

- (i) “North Point – Kwun Tong” dangerous goods vehicular ferry service (regular service)

TIMETABLE

Daily

<u>From North Point</u>	<u>From Kwun Tong</u>
2.10 a.m.	3.25 a.m.
6.30 a.m.	7.25 a.m.
7.50 a.m.	8.15 a.m.
9.30 a.m.	8.30 a.m. (Note)
9.45 a.m.	9.05 a.m.
10.20 a.m.	9.55 a.m.
11.10 a.m.	10.10 a.m.
12.00 noon	11.30 a.m.
12.50 p.m.	12.25 p.m.
1.40 p.m.	1.15 p.m.
2.30 p.m.	2.05 p.m.
3.20 p.m.	2.55 p.m.
4.10 p.m.	7.50 p.m.
5.20 p.m.	11.45 p.m.
10.45 p.m.	

Note: Optional sailing depending on demand.

FARETABLE

<u>Dangerous Goods Vehicle</u>	<u>Fare per vehicle per single trip</u>
Vehicle exceeding eleven (11) metres in length	\$ 2,640
Vehicle not exceeding eleven (11) metres in length and exceeding five and five tenths (5.5) tonnes in weight	\$ 2,400
Vehicle not exceeding eleven (11) metre in length and not exceeding five and five tenths (5.5) tonnes in weight	\$ 1,620

JOURNEY DISTANCE & TIME

Journey distance:	Three (3) km
Journey time:	Twelve (12) minutes

VESSEL ALLOCATION/CARRYING CAPACITY

<u>Name of Vessel</u>	<u>Carrying Capacity</u> (no. of dangerous goods vehicles of eleven (11) m in length to be carried on board)	<u>Vessel Status</u>
Man Lok	Eight (8)	Regular
Man Foo	Eight (8)	Regular
Man Kim	Eight (8)	Regular
Man On	Eight (8)	Spare
Man Kai	Eight (8)	Spare

OTHER OPERATIONAL ARRANGMENT

No passengers are allowed on board, except those who involve or supervise the conveying or handling of any dangerous goods as defined under the Dangerous Goods Ordinance (Chapter 295 of the Laws of Hong Kong), including the pyrotechnic special effects material as defined in the Entertainment Special Effects Ordinance (Chapter 560 of the Laws of Hong Kong), being carried in or on a motor vehicle on board the vessel.

- (ii) **“North Point / Kwun Tong – Mui Wo / Kau Shat Wan” dangerous goods vehicular ferry service (service to be operated subject to demand)**

TIMETABLE

To be operated subject to demand.

FARETABLE

North Point / Kwun Tong – Mui Wo

No. of dangerous goods vehicles to be carried by one (1) vessel	Fare per vehicle per round trip
One (1)	\$ 40,000
Two (2)	\$ 20,000
Three (3)	\$ 13,500
Four (4)	\$ 10,200
Five (5)	\$ 8,200
Six (6)	\$ 6,900
Seven (7)	\$ 6,000
Eight (8)	\$ 5,250

North Point / Kwun Tong – Kau Shat Wan

No. of Class 1 dangerous goods vehicles to be carried by one (1) vessel	Total fare per round trip
One (1) to Six (6)	\$ 40,000

JOURNEY DISTANCE & TIME

<u>Calling Point</u>	<u>Journey Distance</u>	<u>Journey Time</u>
Kwun Tong - Mui Wo	Twenty-five (25) km	Ninety (90) min
North Point - Mui Wo	Twenty-two (22) km	Seventy-eight (78) min
Kwun Tong – Kau Shat Wan	Twenty-two (22) km	Eighty (80) min

VESSEL ALLOCATION/CARRYING CAPACITY

<u>Name of Vessel</u>	<u>Carrying Capacity</u> (no. of dangerous goods vehicles of eleven (11) metres in length to be carried on board)	<u>Vessel Status</u>
Man Lok	Eight (8)	Regular
Man Foo	Eight (8)	Regular
Man Kim	Eight (8)	Regular
Man On	Eight (8)	Spare
Man Kai	Eight (8)	Spare

OTHER OPERATIONAL ARRANGMENT

1. No passengers are allowed on board, except those who involve or supervise the conveying or handling of any dangerous goods as defined under the Dangerous Goods Ordinance (Chapter 295 of the Laws of Hong Kong), including the pyrotechnic special effects material as defined in the Entertainment Special Effects Ordinance (Chapter 560 of the Laws of Hong Kong), being carried in or on a motor vehicle on board the vessel.
2. The Ferry Service is to be operated on advance booking basis.

- (iii) “North Point / Kwun Tong – Mui Wo” vehicular ferry service (emergency service as may be directed by the Government from time to time during the validity period of the relevant Licence)

TIMETABLE

To be operated:

- (a) within two (2) hours upon receiving a notification of the Government between working hours (8.00 a.m. to 7.59 p.m.) in case of emergency;
- (b) within seven (7) hours upon receiving a notification of the Government outside working hours (8.00 p.m. to 7.59 am) in case of emergency; or
- (c) as may be directed by the Government from time to time during the Licence Period.

FARETABLE

Vehicle Type

(I)

Ordinary Vehicles

Fare per vehicle per single trip*

(a) Motor cycle	\$ 1,000
(b) Private car	\$ 1,000
(c) Light goods vehicle or light bus	\$ 2,000
(d) Medium goods vehicle	\$ 2,000
(e) Heavy goods vehicle or bus	\$ 4,000

(II)

Total fare per single trip (if the total fare charged from vehicles carried by one (1) vessel in (I) is below \$20,000)

Total fare
per single trip*
\$ 20,000

- * The fare per vehicle per single trip will be charged according to the respective fare for each vehicle type specified in (I) above provided that the total fare charged from the vehicles carried by the same vessel at the same time is \$20,000 or above. If the total fare charged is below \$20,000, a total fare of \$20,000 specified in (II) will be charged instead for a single trip, and the fare charged for each vehicle will be adjusted on a pro-rata basis according to the respective fare for each vehicle type specified in (I).

(III)

<u>Number of dangerous goods vehicles to be carried by one (1) vessel</u>	<u>Fare per vehicle per single trip</u>
One (1)	\$20,000
Two (2)	\$10,000
Three (3)	\$6,750
Four (4)	\$5,100
Five (5)	\$4,100
Six (6)	\$3,450
Seven (7)	\$3,000
Eight (8)	\$2,625

JOURNEY DISTANCE & TIME

<u>Calling Point</u>	<u>Journey Distance</u>	<u>Journey Time</u>
Kwun Tong - Mui Wo	Twenty-five (25) km	Ninety (90) min
North Point - Mui Wo	Twenty-two (22) km	Seventy-eight (78) min

VESSEL ALLOCATION/CARRYING CAPACITY

<u>Name of Vessel</u>	<u>Carrying Capacity</u> (no. of dangerous goods vehicles of eleven (11) metres in length to be carried on board)	<u>Vessel Status</u>
Man Lok	Eight (8)	Regular
Man Foo	Eight (8)	Regular
Man Kim	Eight (8)	Regular
Man On	Eight (8)	Spare
Man Kai	Eight (8)	Spare

Existing Locations of Piers / Landing Points of the Ferry Services
(for information of the Proponent only)

(a) Location plan of North Point Vehicular Ferry Pier



(b) Location plan of Kwun Tong Vehicular Ferry Pier



(c) Location plan of Mui Wo Vehicular Ferry Pier



(d) Location plan of the ferry point of Kau Shat Wan

